

## <u>Q1. What is the current status of the FS ACES program?</u>

- a. On September 27, 2024, the Forest Service issued <u>Modification #3</u> along with a <u>Forest Service Guidance letter</u> to extend the ACES Master Agreement from October 1, 2024, through December 21, 2024.
- b. The ACES program is authorized under the Farm Bill.
- c. The extension of the Farm Bill was authorized under the <u>Continuing</u> <u>Resolution</u> signed by President Biden on September 26, 2024.

## <u>Q2. I want my Enrollee to return to work, what do I need to do?</u>

- a. Monitors and Program Managers should contact NEW Solutions at <u>ACES\_Agreements@newsolutions.org</u> to initiate the modification to extend the agreement
- b. Per the <u>WO Guidance issued 9/26/24</u> :
  - i. You must have:
    - a. continued need for the work
    - b. an existing signed SPA that has funds available in FY 25
  - ii. You may use a modification to add funds to an existing SPA.

## Q3. When can an Enrollee return to work?

- a. Once the individual Supplemental Project Agreement (SPA) for the agreement has been fully executed, the Enrollee and Monitor will receive an email from NEW Solutions notifying the Enrollee of the date that they can return to work.
- b. The date the Enrollee can return to work is the date the agreement was fully executed (signed).
- c. The Enrollee cannot work until they have received a notice from NEW Solutions authorizing their return.

## Q4. I want to start a new project, what do I need to do?



a. Under the direction the Forest Service issued for this short time period, no new SPAs are allowed.

Q5. Why can't I (Enrollee) access my time in ADP?

- a. To ensure that funds are properly spent, Enrollees can only work and record hours once NEW Solutions has a fully signed Modification from the Forest Service.
- b. Once we have the required signatures, access to ADP is restored.
- c. If you received an email from the Forest Service ACES team informing you that you can work again and you still do not have access to ADP, contact <u>AcesRecruiters@newsolutions.org</u> or <u>support@newsolutions.org</u> for help.

Q6. Why am I (Enrollee) getting notices about the hours remaining on my agreement?

- a. "Low hour" emails are sent every two weeks to Enrollees and Monitors when funding falls below the level that would sustain work for 160 hours, 60, 30, 10 and zero hours, respectively.
- b. If there are less than 10 hours or \$1000 left, an email is sent to the Enrollees, Monitors and agreement program managers notifying them that the Enrollee will be made inactive.
- c. It is the joint responsibility of NEW Solutions and the Enrollee, Monitors and the Program Managers to make sure the project stays within budget and that the agreement does not go into deficit.
- Q7. How do I know how much funding is left on my Agreement?
  - a. Contact <u>aces\_agreements@newsolutions.org</u>.